## WORK PLAN FOR CUSTOMER FOCUS SCRUTINY ITEMS 2024/2025

Working Draft for March 2024

Customer Focus Scrutiny Committee	Item	Director	Portfolio Holder	Origin of Business	Status
28 March 2024	Portfolio Holders Report Portfolio Holder for Communities & Homelessness Prevention (Cllr Pearce)				
28 March 2024	Six monthly update on Homelessness Strategy	Director City Development (IC)	Portfolio Holder Communities & Homelessness Prevention (Cllr Pearce)	Proposed by Councillor Denning – half yearly report	September 2021 Homelessness Strategy approved Executive 7 February 2023 and Council 21 February 2023
27 June 2024	Presentation on the Role of Scrutiny	Director Corporate Services (BAK)		Timetabled report	
27 June 2024	Portfolio Holders Report (Cllr TBC)				
27 June 2024	Report on tackling violence against women and girls (support) (TBC) moved from March	Director Net Zero Exeter & City Management (DB)	Portfolio Holder for Council Housing Development and Support Services (Cllr Denning)/ Deputy Leader and Portfolio Holder for Culture and City Centre Strategy (Cllr Wright)	Scrutiny proposal - Cllr Atkinson	

## Updated 20/03/2024 working draft

27 June 2024	ECC Office usage (new)	Director Corporate Services (BAK) and Director Jo Yelland	Portfolio Holder Cllr Foale Corporate & Democratic Services and Environmental Health	Scrutiny proposal Cllr Patrick	
27 June 2024	Report on the Box Shifting Practice (new)	Director Finance (DH)	(Leader) Cllr Biaylk	Notice of Motion –20 February 2024 Cllr Read	
27 June 2024	Review of Consultation Policy TBC	Director (JY)	(Leader) Cllr Biaylk	Scrutiny proposal - Cllr Atkinson	
3 October 2024	Portfolio Holders Report (Cllr TBC)				
3 October 2024	Update on Street Cleansing and Bin Collection – Recycling and Food Waste Collection <i>TBC</i>	Director Net Zero Exeter & City Management (DB)	Portfolio Holder Place and City Management (Cllr Williams)	Yearly report	
3 October 2024	Six monthly update on Homelessness Strategy	Director City Development (IC)	Portfolio Holder Communities & Homelessness Prevention ~(Cllr Pearce)	Proposed by Councillor Denning – half yearly report	September 2021 Homelessness Strategy approved Executive 7 February 2023 and Council 21 February 2023
3 October 2024	Scrutiny Programme Annual Report	Director Corporate Services (BAK)			
27 November 2024	Portfolio Holders Report (Cllr TBC)				
27 November 2024	Tenants Energy Review of our Passivhaus C/Homes – (Date TBC)	Director City Development (IC)	Portfolio Holder for Council Housing Development and Support Services (Cllr Denning)/	Scrutiny proposal Cllr Atkinson	

## Updated 20/03/2024 working draft

2025	D (6 !! 11 11 D				
30 January 2025	Portfolio Holders Report (Cllr TBC)				
Combined Strategic Scrutiny and Customer Focus	Item	Director	Portfolio Holder	Origin of Business	Status
18 June 2024	Budget Scrutiny Process	Director Finance (DH)	(Leader) Cllr Biaylk	Scrutiny proposal Councillor M Mitchell + Scrutiny Programme Board Dec 2023	
Autumn TBC	Budget Scrutiny Process	Director Finance (DH)	(Leader) Cllr Biaylk	Scrutiny proposal Councillor M Mitchell + Scrutiny Programme Board Dec 2023	
27 March 2025	Portfolio Holders Report (Cllr TBC)				
27 March 2025	Update on Street Cleansing and Bin Collection – Recycling and Food Waste Collection	Director Net Zero Exeter & City Management (DB)	Portfolio Holder Place and City Management (Cllr Williams	Yearly report	
27 March 2025	Six monthly update on Homelessness Strategy	Director City Development (IC)	Portfolio Holder Communities & Homelessness Prevention ~(Cllr Pearce	Proposed by Councillor Denning – half yearly report	September 2021 Homelessness Strategy approved Executive 7 February 2023 and Council 21 February 2023

## Items to be timetabled

- MRF /glass collection to include in report to CFSC (Scrutiny proposal Cllr Atkinson)
- Review of grass cutting regime –to be discussed with Portfolio Holder Place and City Management (Cllr Williams)